

The Downs Primary School and Nursery

The Hides, Harlow, Essex, CM20 3RB.

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Thursday, 09 January 2020

Dear Parent/Carer,

I want to make you aware of an incident that has been reported. A primary school (not The Downs) received information from a parent that someone purporting to be a School Nurse contacted them by text to ask questions about their child.

This was reported to the Police and has been confirmed as a hoax. Virgin Care wish to ensure all parents that **School Nurses do not send text messages as their first contact with parents.**

If you receive a text message requesting information about your child from anyone purporting to be a School Nurse, please DO NOT engage.

To check the validity of any request received, please contact the Essex Child and Family Wellbeing Service Single Point of Access: 0300 247 0122

Kind regards

Ms J Allen
Headteacher